

RECONSIGNMENT FORM

for wrong deliveries and return according to the FAG
Please fill in completely, correctly and legible.
Please write in PRINTED CHARACTERS.



Return to:
Aquatuning GmbH
Beckheide 13
D-33689 Bielefeld (Dalbke)

Billing Number

Customer ID

Name / company

Contact person

Telephone

Email

Your Data:

Reconsignment information: – please note:

- complaints regarding shipping damages must be reported by the customer directly to carrier within the applying respites. The delivered goods must be inspected **immediately upon delivery** for any obvious damages. Damages not noticed upon reception must be reported within **3 days in written form**. Only if this procedure is followed shipping damages can be claimed and will be accepted by us.
- Objections due to wrong deliveries, variation of quantity and goods delivered as well as obvious faults, if these can be identified by appropriate measures, must be claimed immediately, latest 3 days after reception, in written form via Email or Fax.
- Before return of any goods please contact us via Email in order for us to check the case in advance. Unjustified returns will be billed with a charge of at least 10€.

Reason for reclamation:

For each product please faefafacheck the reason of return. The right field allows you to give additional information.

A: Wrong Item delivered	D: Incomplete delivery
B: Item not delivered	E: Return according to FAG
C: not as described	F: other reasons

Amount	Article No.	Item description	A	B	C	D	E	F	Comments / circumstances
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Please use multiple forms if space here is not sufficient

For the returned Items please:

Send replacement

As an additional delivery

With a new order

I would like to get advice first

Credit the value

As a voucher

Charge against a current order

Via bank transfer to my account

My/our bank account details:

Owner:

IBAN:

I accept the reconsignment conditions and the general terms of conditions of the Aquatuning GmbH.

Location, date

Signature, company stamp

Only to be filled in by Aquatuning:

	Yes	No	Note
Parcel in good cond.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Packaging in good cond.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
RMA filled in completely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Order complete	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Accessories complete	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Original packaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Signs of use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Invoice enclosed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

RMA accepted Yes No As goodwill

Original value (sum according to invoice)	<input type="text"/>	<input type="text"/>
Practical value (if goodwill)	<input type="text"/>	<input type="text"/>
Missing Items (e.g. Accessories)	-	<input type="text"/>
Fee (If missing data)	-	<input type="text"/>
Fee (goodwill / unjustified return)	-	<input type="text"/>
Adjusted value (Sum)	=	<input type="text"/>

Restocked Return Resolved Concluded

Terms and conditions of the company Aquatuning GmbH apply.

[Terms of conditions](#)